

COMFORT CLIENT AGREEMENT

R.H. YOUNG Cooling & Heating, Inc.
55 High Street, Unit 5
N. Billerica, MA 01862
www.rhyoung.com

(978) 663-8875 tel
(978) 663-4630 fax

Name: _____ Address: _____
City: _____ Email: _____
Home Phone: _____ Alt Phone: _____

Equipment

MAKE	MODEL	SERIAL NO.	LOCATION



R. H. YOUNG
Cooling & Heating
"Excellence in Installation and Service"

Work to be Performed

Being a Comfort Client with R.H Young Cooling & Heating gives you the opportunity to take advantage of a no cost tune up every 12 months to your gas fired forced hot air or heat pump heating and air conditioning system. We will inspect and clean specified equipment, as needed, one time per year, and perform all services necessary to maintain the equipment in good operating condition. This tune up will help keep your system operating at peak efficiency, thus saving you from overpaying in utility costs. Along with the no cost tune up, (\$250-\$300 value) other benefits are offered. As a Comfort Client you will be guaranteed 24 hours service and 20% discount off all listed repairs in our Standard Pricing Guide.

The Customer will be contacted for approval when conditions necessitating, non-agreement repairs are diagnosed and repairs will be invoiced at the normal prevailing labor rate plus parts.

R.H. Young will furnish you with a completed copy of our Service Engineers Report indicating what repairs, if any were necessary during each Tune up.

R.H. Young will attempt to contact the client; however it is the client's sole responsibility to arrange a scheduled annual maintenance appointment.

Terms

Listed below are the diagnostic rates. You will always receive a 20% discount on repairs, anytime, day or night.

Weekdays 8:00am-4:30pm	Comfort Client Diagnostic Rate	\$49.00
	Standard Pricing Diagnostic Rate	\$119.00
Nights, Weekends, and Holidays	Comfort Client Diagnostic Rate	\$154.00
	Standard Pricing Diagnostic Rate	\$198.00

Any appointments scheduled by R.H. Young during normal business hours, Monday-Friday, 8:00-4:30pm (excluding nights, weekends, and holidays), the diagnostic rate will be \$49.00.

Automatic Renewal, on a monthly basis, unless written notice of termination is given by either party, being R.H. Young or Comfort Client.

Prices subject to change without notification.

R. H. YOUNG

Cooling & Heating

“Excellence in Installation and Service”

Additional Service Provided:

Residential

Sales
Service
Installation
Replacement
Duct Cleaning
Air Cleaners

UV lights
Humidifiers
New Construction
Remodeling/additions
Air Conditioning/Heating Needs

Commercial

Sales
Service
Installation
Rooftop Replacement
Duct Cleaning
Air Cleaners

UV lights
Humidifiers
New Construction
Remodeling/additions
Air Conditioning/Heating Needs